

Our different types of Support Options ...

Email Support

Email Support is just that...support by email only. Send us your questions and we'll answer them as soon as we can. The general rule is less than 24 hours unless we're on vacation or otherwise unavailable. Email support is provided free to our clients but you can purchase individual or business email support without us being your main computer consulting company. Let's say you've been working with a company for a long time but their support for minor problems isn't very good. Instead of trudging through the problem yourself, sign up with us for email support without switching from your existing company cold turkey. Email support is purchased based on the number of employees that will be allowed to send in their email questions.

"How-To" Phone Packs

Have you ever wanted to do something really quick in Excel or Word but couldn't remember how to do it? Instead of thumbing through books or searching for hours on the Internet, use our "How-To" Phone Packs! Our phone packs are time that you use to call us to get the quick "how-to" answers of doing what you need. They offer a pretty good savings over us making an office visit. You'll also receive a free email support account when purchasing a Phone Pack!

Site Packs

Site Packs are used for us to come to your place of business. These are great for when your computer problems are too complicated, or weird, to be explained over the phone. Just call us and we'll be there as soon as we can. This option is the most popular among our clients. You'll also receive a free email support account when purchasing a Site Pack!

Programming
•
Networking
•
Computer Building & Repair
•
Hardware & Software Installations & Upgrades
•
Software Technical Support
•
Safe & Secure Online Backups
•
Web Hosting & Design
•
Email Hosting

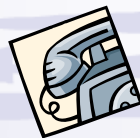
Want your computers to do what YOU want them to do?



Look inside to see what we can do for you ...

AVIOPRO, INC.
www.aviopro.com

Your *affordable* computer people!



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Springfield, IL 62704



Phone: 217-698-1294
Fax: 217-698-1294

Email: questions@aviopro.com



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Our Services ...

Programming and Custom Programs

We can add functionality to the existing programs that you use everyday. We can also create new programs for your use or to sell to other consumers. We have hands-on experience in Microsoft Office, Visual Basic, PocketPC, Web technologies including HTML, DHTML, JavaScript, VB Script, and ASP.
We ARE the Microsoft Access experts!

File Enhancements

Stop working harder than your computer! We can make your existing files work harder for you. Have Excel automatically send its calculated totals to your database for historical analysis or convert your Word documents into pre-formatted forms so you don't have to worry about formatting while you type!

Custom Built Computers — with Warranty!

We can build a computer system to your specifications at a comparable price to the large retailers. Best of all, we offer warranty extensions on all systems for up to 3 years! That means you don't have to worry about fixing or replacing your computer if a part should break down.

Computer Repair & Upgrades

Ever had a computer just die on you? Did you know it was most likely a \$30 part that could have been easily replaced? We can fix and upgrade your computers for far less than buying a new one...even at the very cheap prices of computers today!

Software Installation & Upgrades

We can install the latest (or not so latest) software onto your computers. We can also upgrade your computers with newer versions of software while maintaining your existing preferences and saved files.

PC Networks

Connecting your computers together is crucial. Do you still have the time to manually transfer files and documents from one computer to another? We can install, maintain, and administer your networks so you can "drag-and-drop" files to another computer. We have experience in Microsoft NT, Windows 2000, Windows XP, and Novell NetWare.

Reasons to Choose Us ...

◆ Affordable

Our rates are substantially lower than *most* other companies out there. No long-term contracts either...just pay as you go!

◆ Honest

We tell it to you straight when we're diagnosing the problem, estimating different solutions, and the items we put on the invoice.

◆ Guaranteed

We guarantee our work 100% to provide our customers with honest and reliable service that can be backed up by customer referrals.

◆ Customer Appreciation

We appreciate our customers because we know we wouldn't be in business without you. We offer a Loyal Customer Discount and Project Donations to qualified Non-Profit Organizations.

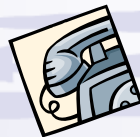
◆ Referral Commission

Earn up to \$50 commission by referring us to your friends, family, coworkers, and business associates. If you refer us to a client, we'll pay you \$50 after their first paid invoice!

◆ Flat-rate Fees

Flat-rate fees on some projects will let you know upfront exactly how much it will really cost...no more guessing!

If you can't afford a full time employee for the occasional need of computer-savvy personnel...



Call us instead!
(217) 698-1294



AVIOPRO, INC.

Your *affordable* computer people!

More Services ...

Safe & Secure Online Data Backups

What would happen to your data if your home or office caught fire or was burglarized? Would your backup media be available to restore your important data quickly and easily? Everyone should have a data backup that's away from their home or office. With our online backup service, your data is secured, password-protected, off-site and away from danger, and most important, easily restored! Our prices are very affordable and best of all, we're local! Help is just a phone call away and we can run to office in minutes if needed.

Managed Web Hosting/Website Design

Yes, we know...everyone is offering to host your web site. What makes our hosting service different is that we *manage* your web site for you. Now you don't have to learn how to be a web designer or spend thousands of dollars to hire a web designer...we do it all for you for a lot less! Managed web hosting starts at only \$6.95 per month and all managed web hosting accounts receive up to 1 hour of updates per month — FREE!

True Business Email®

True Business Email is our email service that is truly branded with your domain name — not someone else's. For example, your email might be something like "mikesmith@aol.com". This email is branded with AOL and you're advertising for AOL every time you send or receive an email message. Most Internet Service Providers will receive your emails with your domain name but are actually sent using their domain name. By using our True Business Email service, your emails will be sent and received using your domain name. This conveys a professional image about your company and that you make the effort to be thorough in your work.

Office Technology Consultation

How can your office benefit from technology? We can answer that question for you! We can save you money, time, and headaches from trying to figure all this stuff out yourself. Whether you need help with sales automation or increasing office efficiency, we can help!